

MEETING MINUTES

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| Project Name: IPRS | Doc. Version No: 1.0 | Status: Final |
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Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH
Scribe: Kellie Fessler
Date: 12/01/04
Time: 10 - 11 a.m.
Location: Crossroads, Conference Room 3

IPRS Core Team Attendees:

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| <ul style="list-style-type: none"> x Sharlene Bryant x Cathy Bennett x Cheryl McQueen Deborah Merrill Gary Imes Joyce Sims x Paul Carr Rick Debell x Thelma Hayter Jeffrey Poole | Others: <ul style="list-style-type: none"> x Tim Sullivan X Kellie Fessler x Sandy Flores x Carmen Mattocks Sara Parks x Mike Frost x Christie Harris |
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Attendees:

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| <ul style="list-style-type: none"> x Alamance-Caswell Albemarle x Catawba x Centerpoint x Crossroads x Cumberland x Durham x Eastpointe x Edgecombe-Nash x Foothills x Guilford X Johnston x Lee-Harnett x Mecklenburg x Neuse New River | <ul style="list-style-type: none"> x Onslow OPC x Pathways Pitt Riverstone x Roanoke-Chowan x Rockingham x Sandhills/Randolph SE Center x SE Regional Smoky Mountain x Tideland x VGFW x Wake x Western Highlands x Wilson-Greene |
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Attendees:

Agenda:

Item No. Topics

1. **Division and EDS Review**
 - Upcoming checkwrites:** Dec 3, 10, 17
 - Tim Sullivan:** Update Medicaid issues
 - BugCentral Status**
 - Key CSRs**
 - Operations Support:** File Maintenance, Security, and Help Desk
 - Area Programs joining this week:**
2. **Area Programs**
 - Roll call
 - Please mute phones or refrain from excess activity to help with communications
 - Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.
 - Review Nov 19 checkwrite results
 - Questions/comments about Upcoming checkwrites – Dec 3, 10, 17
 - Agenda items
 - Approve 11/10 minutes for posting.
 - IPRS Questions or Concerns
 - Tim Sullivan & Christie Harris – MMIS Updates
 - Medicaid Questions or Concerns
 - Updates to Roll Call?
 - Any other area program questions/comments?
 - DMH and/or EDS concluding remarks.

Next Meeting: December 8, 2004

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No. Topics

1. **Review Nov. 19th checkwrite:**
2. **Upcoming Checkwrites:** Dec. 3, 10, 17

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

| Item No. | Topics |
|----------|--|
| 3. | Tim Sullivan - Update Medicaid issues – half vs. whole visits issue has been fixed in Medicaid. Tim suggests the fastest way to get denied claims repaid is for area programs to rebill. TPL list codes are still being discussed at DMA. S5145 had been paying at an old rate. DMA still discussing issue. |
| 4. | Bug Central Status: 4 bugs: 1 in customer review, 3 in process |
| 5. | Key CSRs: |
| 6. | Operations Support – File Maintenance, Security |

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

| Item No. | Topics |
|----------|--|
| 1. | Roll Call (See page 1 for meeting AP participants) |
| 2. | Please mute phones or refrain from excess activity to help with communications. |
| 3. | Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue. |
| 4. | Review November 19th checkwrite No questions from providers. |
| 5. | Questions/Comments about upcoming checkwrites: Dec. 3, 10, 17 Q Tom at Western Highlands: Any deadlines this year for claims Submissions? A No changes from last year. |

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

**Item
No.**

Agenda items

Approve 11/10 minutes for posting

IPRS Questions –

Q: Sandy (Crossroads) – we have attending providers providing services to ADMRI clients in their apartments. Need address for each apartment?

A: No – use mailing address (No PO boxes) of attending provider providing the service.

Tim Sullivan/Christie Harris – The ½ vs. whole visits that was not counting services correctly has been fixed. Best way for providers to have their denied claims paid is to resubmit the denied details. S5145 rate which had been paying at the incorrect rate has been fixed. DMA still discussing the issue. Listed TPL codes has been discussed with DMA. They are reviewing the issue internally.

Medicaid Questions or Concerns

Q: Lori (Johnston) – Can we resubmit detail for the ½ vs. whole claims that were denied?

A: Yes, as long as the claims are not over 1 year old.

Q: – what was the denial code those claims were receiving?

A: EOB 1551 and 1548.

Q: Tom (Western Highlands) What was causing the ½ vs. whole visit problem?

A: System was counting certain ½ visits as whole visits.

Q: What date range should we resubmit our denied claims from?

A: Denials through November 19, 2004.

Q: Tom (Western Highlands) Can we submit claims as multi-detail or single detail claims?

A: We strongly recommend single detail claims for Retro-Medicaid and suspensions for budget reasons. But either way is acceptable.

Q: Mark (Lee-Harnett) Any update on the 3rd party lists?

A: DMA is reviewing.

Q: Naomi (Guilford) Do our employees have to be direct enrolled?

A: Contractors will need to be direct enroll, not employees of the Area Programs.

Q: April (Southeastern Regional) What services are approved to be provided by Direct Enrolled providers?

A: Christie Harris has a list which will be given to DMH to distribute. Area Programs will need to provide the services not show on the Direct Enrolled List. More information can be found on the DMA Website under ‘Proposed Medical Policy’

Q: H0036 w/modifiers – contractors cannot provide this service according to the list. Is this correct?

A: Christie will discuss with DMA to see why this service has been excluded.

Updates to Roll Call?

7.

Any other area program questions/comments:

8.

Tom/Western Highlands proposes having a Reimbursement Officer meeting for providers in the Western part of the state in February 2005. Send an email to Tom Ladenthin if you would like more information. His email address is lade0721@westernhighlands.org

9.

DMH and/or EDS Concluding Remarks: Next Meeting is December 8th

Action Items

| Item No. | Open Date | Description | Assigned To | Comments | Status | Target Date |
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| AI#. | | | | | | |

Issue Items

| Item No. | Open Date | Description | Assigned To | Comments | Status | Target Date |
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